

QUALITY POLICY

Saint-Gobain Gyproc Emirates Industries LLC is committed to deliver the highest standards of quality, safety and responsiveness in the manufacture and supply of construction products, systems and services we provide to our customers. We are committed to business excellence as encapsulated by following principles

Service Standards

We shall deliver products and services that meet or exceed the requirements set by our customers and the relevant regulatory authorities. We shall comply with all the established procedures, quality standards, safety standards & regulations and statutory obligations

Commitment to Quality

We are accountable for the quality of our product and will perform to the best of our capabilities at all times to meet or exceed our customer's requirements.

Communication

We actively promote the policy across all levels of our employees and encourage them to embrace quality as their personal commitment. We shall communicate reportable errors or incidents to the relevant parties and are committed to an open reporting culture. We encourage sharing of information on quality and shall always cooperate with quality auditors

Continuous Improvement

We shall consistently strive to improve our quality system through learning, sharing, benchmarking, innovation and participation in continuous improvement program. Our seal of quality shall provide the framework for driving our quality program to inculcate a quality culture of excellence, innovation and continuous improvement. We shall establish and maintain appropriate controls and conduct periodic reviews of our attainment of set goals.

Mr. Paul Button

CEO, Saint Gobain UAE

